

# How to Access & Complete MassMutual Required Training on RegEd

In order to comply with NY Regulation 187, you need to complete the **both** Best Interest training as well as MassMutual-specific product training prior to making a recommendation and submitting an application. Here's how you can access the training and what you need to do in order to let MassMutual know that you've completed

## 1) NY Regulation 187: Best Interest & Suitability Training

- This training must be completed for any life insurance or annuity business where the contract state is NY.
- For producers to receive reciprocity for completing this training requirement with other carriers, MassMutual accepts courses from several industry training vendors.

Vendor	Duration	Course Title
RegEd	1 hr. Or 5 hrs.	<b>Note:</b> If you complete Best Interest training on RegEd's public industry site (course 485_NY or 484_NY), then MassMutual will <b>not</b> receive completion information and you'll need to email a PDF of the certificate to: <a href="mailto:AdvisorOperationsHub@massmutual.com">AdvisorOperationsHub@massmutual.com</a>
Kaplan	8 hrs.	New York Suitability and Best Interest in Life Insurance and Annuity Transactions: Regulation 187
Quest CE	1 hr.	New York's Best Interest Amendment to Regulation 187 (CE)

**\*Note:** MassMutual also accepts other training from RegEd, LIMRA, Web CE and other vendors may be considered pending review.

## How Does MassMutual Get My Best Interest Training Completion?

- As long as your social security number is correct in the training vendors system and MassMutual's, then we will receive your completion information automatically.
- It's recommended that you complete the required training at least 24 hours **prior** to submitting an application.

## 2) Product Training:

You only need to complete the applicable training modules for the products you intend to sell. You'll need to wait approximately 24 hours between the time you complete the training before submitting an application in order to ensure that MassMutual has received your credentialing information.

### To Access the MassMutual Life Insurance Product Training:

- Go to [secure.reged.com](https://secure.reged.com)
- Select **Industry Training Platform**
- Log In or create a new profile if you have not logged in previously
- Enter the appropriate **Product Code** for the desired course, based on the table below, then select **Submit**.

Carrier-Specific Product Training

\*Product Code:

Course	Product Code
MassMutual's Life & LTC CareChoice	MMCC2019
MassMutual Term Life	MMTL2019
MassMutual's VUL III	MMVULIII2019
MassMutual's Whole Life Insurance	MMWL2019
MassMutual's UL Guard & SUL Guard	MMULSULG2019

- The course title appears.

Requirement	Completion Date	Requirement Status
MassMutual Life Insurance		
MassMutual's Whole Life Insurance (19MMWL_03)		<input type="button" value="Go To Requirement"/>

- Select **Go to Requirement** to start the course.
- Follow the prompts to complete the course.
  - Tip!** After completing a course, select the **Home** button in the upper left to return to the **Producer Status** page. You can then add another course code to take more product training if desired.

## How Does MassMutual Get Product Training Completion?

- Your completion is automatically sent to MassMutual.